How to Make Remote Working Work!

Remote work, where professionals work outside the traditional office environment, is on the rise. And for good reason! There's strong evidence that it benefits companies both financially and productively - providing you have the right tools at your disposal.

Benefits of Remote Working

1. Employees are Happier and More Productive!

Staying at home reduces stress levels and the lack of commute makes it easier to maintain a positive work-life balance. That doesn't mean productivity suffers however! **In fact 91% of Remote Workers say they get more done at home than in the office.**

2. Reduces Cost

Employees based elsewhere? Great! Your overheads will drop significantly and your employees will save on their commute.

3. Boosts Profit

The Wall Street Journal found that companies that allowed remote working at least 3 times a month were more likely to report **revenue growth** across a 12 month period.
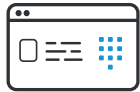
4. Attracts Talent

Remote working forms a key element of your business' emotional salary. Around 80% of U.S workers say they would turn down a job that didn't offer remote working! The bottom line: don't underestimate its sway on applicants during the recruitment process.

Choosing your Remote Working Tools

The success of your company's transition to remote working lies in the tools you have at your disposal. Choose a trusted provider like 3CX and you'll be working without boundaries in no time. Here's what you'll need to get started:

1. A browser-based web client

The 3CX Web Client enables you to access your company's phonebook, conferencing solution and collaboration tools wherever you are. All you need is an internet connection and your 3CX extension!

2. Video Conferencing

The 3CX WebMeeting feature allows users to conduct face-to-face meetings from home and collaborate using whiteboards, PDF sharing, polls and more. You can choose between classroom-style webinars for educational purposes or meeting rooms for discussions with clients and colleagues.

3. Internal Messaging

Do you know 90% of us would prefer to message rather than call? Use internal messaging to collaborate with colleagues, share files and discuss progress.

4. Fully Integrated Mobile Applications

For those who need to work whilst on the move having reliable mobile apps is a must. 3CX offers both iOS and Android apps at no extra cost for all users, so employees can call, chat and VC using their office extension, wherever they are! It's perfect for sales reps, teachers and those with active roles.

5. Live Chat

If you are a customer-facing organization, we know that business doesn't stop when you're out of the office. Add 3CX Live Chat to your website and let customers ask you questions directly. Chats can be accessed via the web client or mobile app so there's no need to log into a myriad of platforms from your home office.

OUR TIPS FOR SUCCESS

Check Infrastructure Beforehand

Make sure employees have reliable internet access so they can get the most out of 3CX.

Encourage Proactive Communication

Although many people prefer working from home, it can be isolating for some. Ask managers to schedule regular catch up calls and video meetings with their reports.

Adapt KPI's for an Effective Distributed Team

Continue to motivate employees with realistic targets and encourage them to set a routine. If you're combining remote work with flexible hours, consider introducing timesheets.

Key Takeaways!

✔ Remote working can boost profit and lower overheads
✔ Choose a trusted provider like 3CX for guaranteed performance and reliability
✔ Trust remote employees but catch up regularly to stay connected

You can try 3CX's remote working tools for yourself! Contact us today for a free demo! sales@sitetechservices.com

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